

Environmental Health Services – Working in the Inner West Area

Objectives:

- To support the multi agency approaches to tackling environmental issues in the area.
- To carry out health initiatives aimed at vulnerable groups.
- To provide financial assistance to vulnerable home owners to provide decent homes.
- To carry out promotions and education in the area on health and environmental issues.
- To identify and bring back into use long term empty properties within the area.
- To lead and work with agencies to secure environmental improvements.
- To provide a rapid and efficient response to environmental complaints eg noise, dust, drainage, odour, smoke.

Actions	By whom	By when	Success measured by	update
To promote Home improvement assistance loans within the Gilpins to enable vulnerable home owners to improve their properties.	EHS Neighbourhood wardens Area management	June 2007	Take up of HIA loans in the Gilpins to bring homes up to a decent standard.	All home owners contacted Jan 07
To survey externally all privately owned properties within the Gilpins and taken enforcement action as necessary to ensure repairs are carried out	EHS Neighbourhood wardens	September 2007	All external repairs carried out	All non ALMO properties surveyed in June 07. Notices served for drainage and accumulations. Some referred to city services.
To survey the Gilpins for HMO's and ensure they are licensed or meet the relevant standards	EHS	September 2007	All HMO's identified	All surveyed June 07. 3 HMO's identified, to be visited.
To identify all empty properties within the Gilpins and take action as appropriate to bring them back into use.	EHS Neighbourhood wardens City services Area management	March 2008	Empty properties brought back into use.	All surveyed June 07. No empty properties.
To survey and identify areas of environmental damage within the Gilpins and	EHS Neighbourhood wardens City Services Area	March 2008	Areas of environmental damage improved.	June 07 a few with over grown hedges. Letter to be sent.

work with partners to secure improvements	management			
To identify all privately rented properties within the Gilpins and offer inspections to all tenants to secure any necessary improvements. Taking enforcement action as appropriate.	EHS	March 2008	Improved standards in private rented sector	All PRS identified and contacted Jan 07
To promote the availability of grants available to tackle fuel poverty within the Gilpins	EHS Neighbourhood wardens	June 2007	Take up of grants to tackle fuel poverty.	All contacted Jan 07
To hold a drop in surgery for local residents at the New Wortley Community Centre. To provide advice and support in relation to environmental and housing issues.	EHS	July 2007	Residents attend drop in sessions and advice and support given.	Held 27/3/07. Good response but in the future more informal drop in sessions to be held once per month.
To hold a promotional event aimed at tackling noise nuisance in the high rise flats within inner West Leeds	EHS ASB Area Management Neighbourhood wardens	May 2007	Improved awareness of noise nuisance and how to both prevent and report it.	
To work with partners to provide improvements to 2 bin yards within the Aviarys area to support the exit strategy for that area.	Aviarys project manager Area management	March 2008	2 bin yards improved	Working with area management and ground work
To lead on environmental	EHS City Services	March 2008	Improvements secured to areas of	MATS meetings

issues and bring partner agencies in as necessary to deal with issues identified by the inner and outer multi agency tasking groups.	Neighbourhood wardens ALMO's Parks and Countryside Area management		environmental blight.	arranged for year
To promote Home improvement assistance loans within the Wythers to enable vulnerable home owners to improve their properties.	EHS Neighbourhood wardens Area management	July 2007	Take up HIA's within the Wythers to bring homes up to a decent standard.	
To identify all empty properties within the Wythers and take action as appropriate to bring them back into use.	EHS Neighbourhood wardens City services Area management	March 2008	Empty properties brought back into use.	
To identify all privately rented properties within the Wythers and offer inspections to all tenants to secure any necessary improvements	EHS	March 2008	Improved standards in private rented sector.	
To promote the availability of grants available to tackle fuel poverty within the Wythers	EHS Neighbourhood wardens	July 2007	Take up of fuel poverty grants	
To hold a drop in surgery for local residents at the Wythers Community House. To provide advice and support in relation to environmental and housing issues.	EHS	July 2007	Residents attend drop in sessions and advice and support given.	All sorted once community house opens. Occupiers of community house not interested.

To work with partner agencies to tackle problem bin yards in the Cedars and to ensure residents are aware of their responsibilities.	EHS City Services ALMO Area management.	July 2007	Bin yards in the Cedars improved and residents aware of their responsibilities.	Grant of £10000 obtained. Currently going through community consultation.
To work with partner agencies and contribute to the Respect agenda by tackling anti social behaviour caused by noise nuisance	EHS ASB Neighbourhood wardens	March 2008	Complaints of noise nuisance responded to swiftly both during the day and out of hours.	353 noise complaints responded to in West Leeds.